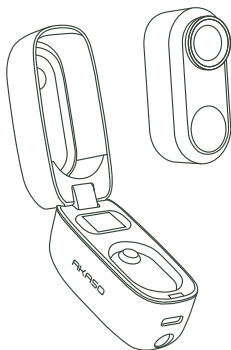


AKASO

SnapX

A C T I O N C A M



USER MANUAL

V1.2

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Important Messages

Congratulations on your new AKASO SnapX Action Camera! You must be excited to use your new camera, but please spend some time familiarizing yourself with this manual first so that you get the most out of your camera's features and use it safely. It's important to regularly update the camera's firmware. Connect your camera to the AKASO app through the camera's Wifi to download and install the latest firmware.

Waterproofing

1. SnapX boasts an IPX7 waterproof rating, allowing submersion up to 1 meter (3.3 feet) without an external case. To ensure optimal performance during your water-related adventures, follow these guidelines:

Before use:

- Confirm the lens cover is tightly secured to prevent leaks.
- Ensure the lens cover is clean and free from dust, sand, or other debris.
- Inspect the lens cover for any signs of damage. Replace it promptly if necessary.
- Check that the charging points on the back of SnapX are undamaged and free from oxidation.

After use:

- Rinse SnapX with fresh water to remove any residual salt.
 - Soak the camera in fresh water for 5–10 minutes.
 - Gently dry it with a soft cloth, then place it in a well-ventilated area to air dry completely before using it again.
2. The Action Pod is not waterproof. Avoid exposing it to rain, water, or high humidity.



Maintaining Waterproof Performance

To preserve the waterproof integrity of SnapX:

1. Avoid using heat sources like hair dryers to dry the camera, as this may damage its waterproofing.
2. Do not operate SnapX for extended periods outside the recommended temperature range (-5°C to 45°C).
3. Store SnapX in moderate conditions.
4. Avoid using the camera while bathing or in hot springs, as this may damage the camera.
5. Keep it away from extreme weather, and avoid contact with items like perfumes or cosmetics, which can cause corrosion.
6. Handle SnapX with care to prevent damage from serious drops or impacts.
7. Never attempt to disassemble the camera, as this can compromise its waterproof performance.

Notes on Using the SnapX Action Cam

1. This camera is a precision instrument. Safeguard it from drops or impacts to prevent damage.
2. Ensure the camera operates within its recommended temperature range. Avoid leaving it at high or low temperatures for extended periods, as this can reduce its lifespan.
3. Only the SnapX is waterproof. Therefore, prevent the Action Pod from getting wet. Before submerging, make sure that the camera's lens cap is tightly closed and free from dirt.



4. After using the camera in saltwater, rinse it with fresh water and gently pat it dry with a soft cloth. Allow it to air dry completely before returning it to the Action Pod.
5. When used for extended periods or in high ambient temperatures, the device surface may become hot. Avoid prolonged contact to prevent low-temperature burns.
6. Don't charge the camera for long periods of time. While charging, keep the camera away from kids and pets to prevent accidents.
7. Store the camera away from sharp objects and moisture-prone areas.

Notes on Using the Accessories

1. Keep the camera away from children to prevent accidental swallowing or inhalation of small components within the device.
2. Keep the magnet pendant away from kids to avoid any potential mishaps.
3. Avoid using any accessories during highly dynamic activities to minimize the risk of the camera or accessory falling.
4. Ensure proper installation and tightness while mounting the SnapX with the included accessories to prevent it from dropping.
5. Avoid rotating the easy clip with violence to prevent it from damaging.
6. The magnet pendant's suction may vary based on the clothes. If wearing it beneath your clothes, affix it to thinner fabric to reduce the risk of the camera detaching.
7. Individuals with pacemakers are advised against using the magnet pendant for safety reasons.



1. Specifications

Brand	AKASO
Product Name	Action Cam
Model	SnapX
Size	74×56×30mm (SnapX+Action Pod)
Net Weight	36 g (SnapX only)
	116 g (SnapX+Action Pod)
Memory	Built-in 64GB
Materials	Plastic, silicone, glass
Battery Capacity (SnapX Only)	Built-in 450 mAh
Battery Capacity (Action Pod Only)	Built-in 1400 mAh
Battery Life (SnapX Only)	Around 110 minutes of runtime in 1080P.
Battery life (SnapX+Action Pod)	Around 6 hours of recording time in 1080P.
	Note: The actual battery life may vary based on the environment and usage.
Wireless Network	RF 2.4G+Wifi 2.4GHz
Camera Waterproof Rating	IPX7
Operating Temperature	-5°C~45°C (23°F~113°F)
External Microphone	Not Supported.
Extended Memory	Not Supported.



2. What's in the Box



SnapX
x 1



Action Pod
x 1



Type-C Cable
x 1



Magnet Pendant
x 1



Easy Clip
x 1



Horizontal Frame
x 1



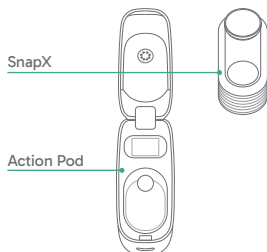
Vertical Frame
x 1



Quick Start Guide
x 1

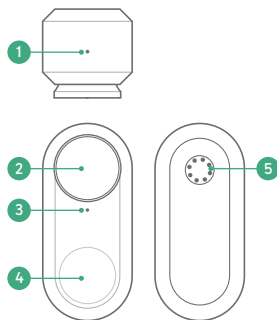


3. Your SnapX Action Cam



The SnapX action cam consists of two parts: the SnapX and the Action Pod.

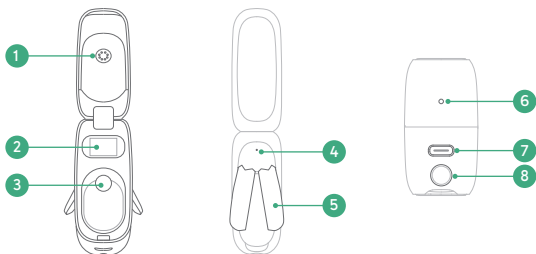
SnapX



- 1 Microphone
- 2 Lens
- 3 Indicator
- 4 SnapX Button
- 5 Charging Point



Action Pod



- 1 SnapX Charging Point
- 2 Display Screen
- 3 Action Pod Button
- 4 Action Pod Indicator

- 5 Action Pod Mount
- 6 Microphone Hole
- 7 USB Power Port
- 8 1/4 Inch Nut Hole

Tip: The Action Pod button can be plucked upwards, downwards, leftwards, rightwards, or simply pressed, allowing you to perform various operations. For more details, see the section **Button Operation Overview**.

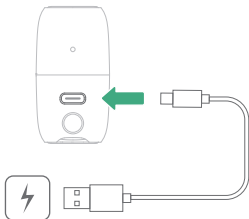
4. First Use

The SnapX action cam may come with low power. You will need to fully charge the camera before using it for the first time.

(1) Charging the Action Pod

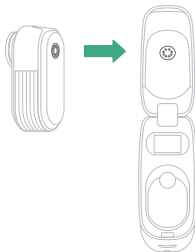
Locate the USB power port, and connect the Action Pod to a USB adapter or computer using the included Type-C cable. The Action Pod indicator stays red while charging and turns solid green when fully charged. It may take around 2 hours for a full charge. Once fully charged, disconnect the cable.

Note: The Action Pod is not water-resistant, please protect it from getting soaked.



(2) Charging the SnapX

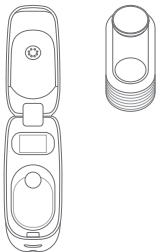
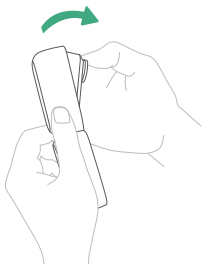
Put the SnapX into the Action Pod as illustrated. The Action Pod will automatically charge the SnapX. The SnapX indicator stays red while charging and turns solid green when fully charged.



(3) Taking the SnapX out of the Action Pod

Gently press down on the top of the lens using your thumb to take the SnapX out of the Action Pod. Handle with care to prevent the SnapX from dropping.



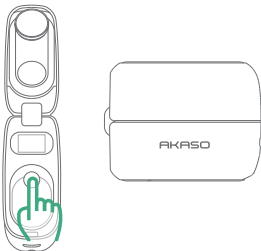


(4) Turning the SnapX on or off

You can turn the SnapX on or off in the following two ways.

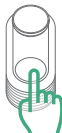
Method 1: Using the Action Pod Button

Open the Action Pod, press its button in any of the directions, and the SnapX will power on and be automatically connected to the Action Pod. To turn off the SnapX, simply close the Action Pod.



Method 2: Using the SnapX Button

Press and hold the SnapX button for 2 seconds to turn it on. Press and hold for 2 seconds again to turn it off.



Note: The SnapX will automatically power off and disconnect from the Action Pod when no operation is applied within the preset auto shutdown time. To use the SnapX again, simply reconnect it to the Action Pod (Only available within 3 seconds).

5. Getting Started

(1) Button Operation Overview

The Action Pod button can be pressed upwards, downwards, leftwards, rightwards, or simply pressed, allowing you to perform various operations. For more details, see the table below:

Button	Operation	Functions
Up Button (press the button upwards)	Short-press	In the Shortcut Menu: Press to return to the main menu of the current mode.
		In the Settings Menu: Press to change the settings.
Down Button (press the button downwards)	Short-press	In the Main Menu: Press to enter the shortcut menu of the current mode.
		In the Settings Menu: Press to change the settings.
Left Button (press the button leftwards)	Short-press	In the Main Menu: Press to switch modes.
		In the Shortcut Menu: Press to return to the main menu of the previous mode.
Right Button (press the button rightwards)	Short-press	In the Settings Menu: Press to change the settings.
		In the Main Menu: Press to switch modes.
OK Button (simply press the button)	Short-press	In the Shortcut Menu: Press to return to the main menu of the next mode.
		In the Settings Menu: Press to change the settings.
		In the Shortcut Menu: Press to start /stop recording or take a photo.
	Press and hold	In the Settings Menu: Press to confirm the current option and return to the upper settings.
		In the Main Menu of Settings: Press to enter the system settings menu.
		In the Main Menu: press to turn on the SnapX.
		In the Main Menu: press and hold to turn off the SnapX.
		Press and hold for around 8 seconds to perform a hard reset.



SnapX Button	Press and hold	Press and hold for 2 seconds to power on or off.
		Press and hold for around 8 seconds to perform a hard reset.
	Short-press	Press to start /stop video recording or take a photo.

Note: When the Action Pod screen displays “Press key, Wait conn”, simply press the Action Pod button in any direction to activate the SnapX and enter the preview screen; if the SnapX or the Action Pod freezes or malfunctions, press and hold the SnapX button or the Action Pod button for eight seconds to perform a hard reset.

Pressing the button within different menus also triggers distinct functions. For details, see information below:

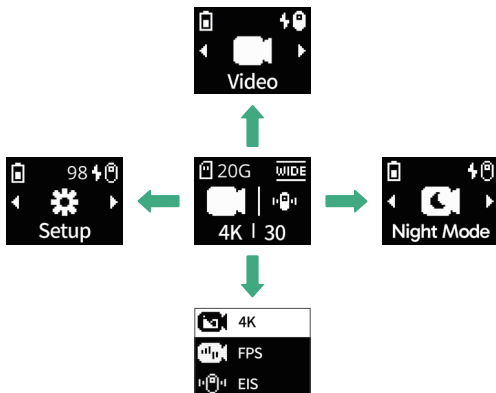
A. Main Menu

When in the Main Menu, press the Action Pod button leftwards or rightwards to switch modes.



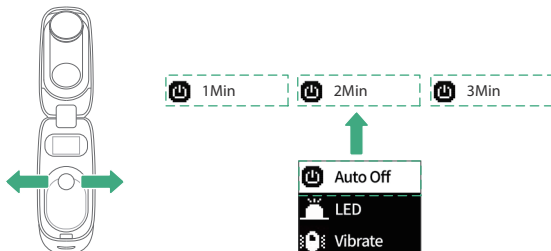
B. Shortcut Menu

- * Press upwards to return to the main menu of the current mode.
- * Press downwards to enter the settings menu of the current mode.
- * Press leftwards to return to the main menu of the previous mode.
- * Press rightwards to return to the main menu of the next mode.
- * Simply press to use it as the Shutter button.

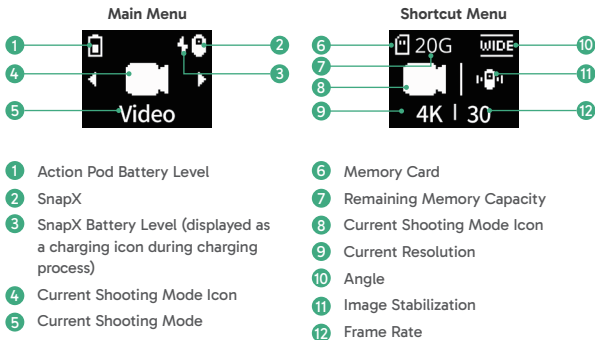


C. Settings Menu

When in the Settings Menu, press the button leftwards or rightwards to change the selected settings.

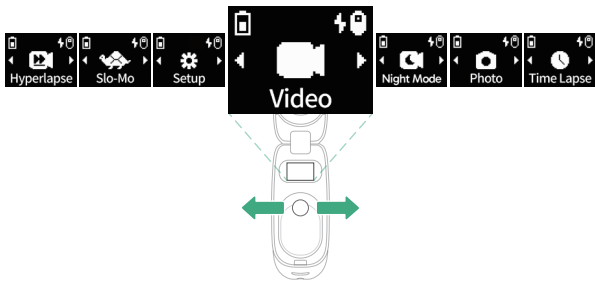


(2) Preview Screen



(3) Switching Modes

- ① When in the Main Menu, press the Action Pod button leftwards or rightwards to switch modes among Time Lapse, Hyperlapse, Slo-Mo, Video, Night Mode, Photo, and Setup.



- ② In the Main Menu, the Action Pod will automatically display the Shortcut Menu of the current mode in around 2 seconds. (This will not happen when in the Shortcut Menu.)

Modes	Main Menu → Shortcut Menu	
Video Mode		
	Video Mode Enabled	
Night Mode		
	Night Mode Enabled	
Time Lapse		
	Time Lapse Mode Enabled	
Slo-Mo		
	Slo-Mo Mode Enabled	
Hyperlapse		
	Hyperlapse Mode Enabled	

Photo



Photo Mode Enabled

(4) Using the Shutter Button

Via Action Pod

When in the Shortcut Menu, press the Action Pod button to start/stop video recording or take a photo.



Via SnapX

When in the Shortcut Menu, press the SnapX button to start/stop video recording or take a photo.



Note: To stop recording in Video mode, press the button again.

(5) Indicators

Operation	Description	Action Pod Indicator	SnapX Indicator
Charging the Action Pod	Low Battery	Red flashes slowly	/
	Charging	Red remains on	/
	Fully charged	Green remains on	/
Charging the SnapX	Low Battery	/	Red flashes slowly
	Charging	/	Red remains on
	Fully charged	/	Green remains on
Standby Mode	The SnapX is connected to the Action Pod. No operation is applied.	Blue remains on	Blue remains on
Recording	The SnapX is in Video Mode. Press the Shutter button to start recording.	Blue flashes slowly	Blue flashes slowly
Shooting	The SnapX is in Photo Mode. Press the Shutter button to take a photo.	Blue remains on	Blue flashes slowly once and remains on

(6) Connecting to the AKASO App

To preview the camera's status, you will need to connect your SnapX to the AKASO app. Once your SnapX is connected to the AKASO app, you will be able to access the camera's live feed, change the settings, playback, download, edit, and share videos using your phone.

For more details, consult the section: **Using the Camera's Wifi & AKASO App.**

6. Recording Video

(1) Video Modes

The SnapX action cam boasts 5 video modes: Video, Night Mode, Time Lapse, Hyperlapse, and Slo-Mo.

Tip: The SnapX action cam can remember the previously used settings. It will power on with the last settings used as the default.

A. Video Mode

To enter this mode, press the Action Pod button leftwards or rightwards to switch to this mode, and wait for 2 seconds to enter its shortcut menu screen.

When on this screen, press the Shutter button to record normal video at the preset resolution and frame rate.

You can configure the video settings for an ideal capture experience → when on the shortcut menu screen, press the button downwards to enter the video settings menu which offers settings including Resolution, Frame rate, Image Stabilization, Angle, and HDR. Once configured, return to the main menu, then to the shortcut menu screen, and press the Shutter button to record video at the preset parameters.



B. Night Mode

Night Mode comes with optimal preset parameters, allowing you to effortlessly capture videos with exquisite detail and authentic color in low-light environments, even in the dark.

To enter this mode, press the Action Pod button leftwards or rightwards to switch to this mode, and wait for 2 seconds to enter its shortcut menu screen. When on this screen, press the Shutter button to record videos with detail and color in low-light conditions.



C. Time Lapse Mode

Time Lapse condenses longer events into brief clips by capturing frames at designated intervals. For example, recording a 20-minute span at a 2-second interval produces a 20-second fast-motion video, whereas a 10-second interval results in a 4-second fast-motion clip. **Tip:** The video length varies based on the set interval.

To enter this mode, press the Action Pod button leftwards or rightwards to switch to this mode, and wait for 2 seconds to enter its shortcut menu screen. When on this screen, press the Shutter button to record time lapse video.



D. Hyperlapse Mode

Hyperlapse Mode enables the camera to produce steady and fluid fast-motion videos, seemingly faster than real-time. This mode is perfect for use in fast-moving scenes.

For instance, a 6-minute video captured at a 2X shutter speed results in a 3-minute fast-motion video, while using a 10X shutter speed gives a 36-second fast-motion video.

To enter this mode, press the Action Pod button leftwards or rightwards to switch to this mode, and wait for 2 seconds to enter its shortcut menu screen. When on this screen, press the Shutter button to record hyperlapse video.



E. Slo-Mo Mode

In Slow Motion Mode, the SnapX action cam captures footage at your chosen resolution and slow motion speed, but it saves the video at a playback rate of 30 fps. This ensures that on playback, the video displays in a captivating slow-motion effect.

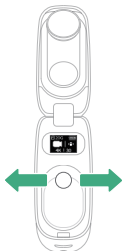
For instance, a 10-second clip shot at 720P240 results in an 80-second video played at 720P30fps. Essentially, the video is played 8 times slower.

To enter this mode, press the Action Pod button leftwards or rightwards to switch to this mode, and wait for 2 seconds to enter its shortcut menu screen. When on this screen, press the Shutter button to record slow motion video.



(2) Video Settings

- ① When in the Main Menu of Video Mode, press the Action Pod button downwards to enter the settings menu of the current mode.
- ② Choose a desired settings from the menu, then press the button leftwards or rightwards to configure the settings.
- ③ Once you're done configuring, press the button upwards to access the Back option, and press the button to return to the Main Menu.



Note: Different modes offer varied settings. For details, refer to the section: **Video Settings Menu**.

A. Res. (Video Resolution)

4K60/4K30 (default)/2.2K60/2.2K30/1080P120/1080P60/1080P30

The camera is capable of recording videos in resolutions up to 4K60fps. While higher resolutions yield clearer and more detailed footage owing to the increased pixel count, they also produce larger file sizes.

Note: Capturing high-re or high-fps videos in warm environments will cause the camera to consume more power and heat up quickly.

B. Interval (Time Lapse)

1 Sec/3 Sec/5 Sec (default)/10 Sec/30 Sec/1 Min

Set the interval at which the camera captures a scene in Time Lapse mode. The camera will capture scenes at the predefined interval and seamlessly compile them into a video.

For instance, if the interval is set to “5s”, the camera will record a scene every 5 seconds, converting longer footage into a short video. This mode is ideal for capturing mesmerizing transitions like sunrises, sunsets, blossoming flowers, and more.

Note: Available only in Time Lapse Mode.

C. Speed (Hyperlapse)

2X/4X (default)/6X/10X/15X

Change the rate by which the video is sped up in Hyperlapse Mode.

Note: Available only in Hyperlapse Mode.

D. Speed (Slo-Mo)

2.2K 2X/1080P 4X (default)/720P 8X

Change the rate by which the video is slowed down in Slow Motion Mode.

Note: Available only in Slo-Mo Mode.

E. EIS (Image Stabilization)

Off/Normal/Super (default)

The SnapX action cam can efficiently smooth out the lens shakes, resulting in smooth and pristine videos thanks to its Electronic Image Stabilization and SuperSmooth Stabilization algorithms. This feature is ideal for capturing scenes involving activities like riding, skating, and handheld use.

Off: Turn off Image Stabilization.

Normal: The in-camera stabilization mode uses the algorithm along with a 6-axis gyroscope, ensuring shake-free footage.

Super (SuperSmooth): An upgraded in-app image stabilization mode that delivers ultra smooth footage. To achieve this, the SuperSmooth stabilization algorithm is applied via the AKASO app. For SuperSmooth results, record a video with the “Super” option selected, then download the stabilized video via the AKASO app. Detailed instructions can be found in the section: [Using the Camera's Wifi & AKASO App](#) → [Album](#) → [Download SuperSmooth Videos](#).

Note: The feature is available only in Video Mode and Night Mode.



Image
Stabilization Off



Normal
Image Stabilization



SuperSmooth
Stabilization

F. Angle

Wide (default)/Linear/Narrow

Adjust the shooting angle. The wide angle captures expansive scenes with a slight trade-off in image quality, while the narrow angle captures the least with intricate detail offered.

G. HDR

Off (default)/On

Choose to turn HDR on or off. HDR (High Dynamic Range) can bring out details and colors in both highlights and shadows for lifelike and stunning shots, making it ideal for high-contrast scenes.

Note: Only available in Video Mode.

H. Clip

Off (default)/1 Min/3 Min/5 Min

Configure the duration for the camera to record video. The camera will record and save videos at the preset duration.

(3) Video Settings Menu

Settings	Video	Night Mode	Time Lapse	Hyperlapse	Slo-Mo
Res.	4K60/4K30 (default)/ 2.2K60/2.2K30/ 1080P120/1080P60/ 1080P30	2.2K30	4K (default)/ 2.2K/1080P	4K (default)/ 2.2K/1080P	2.2K/1080P (default)/ 720P
Interval	/	/	1 Sec/3 Sec/5 Sec (default)/10 Sec/ 30 Sec/1 Min	/	/
Speed (Hyperlapse)	/	/	/	2X/4X (default)/ 6X/10X/15X	/
Speed (Slo-Mo)	/	/	/	/	2X/4X (default)/8X
EIS	Off/Normal/Super (default)	Off/Normal/Super (default)	/	/	/

Angle	Wide (default)/ Linear/Narrow	/	Wide (default)/ Linear/Narrow	/	Wide (default)/ Linear/Narrow
HDR	Off (default)/On	/	/	/	/
Clip	Off (default)/1 Min/ 3 Min/5 Min	Off (default)/1 Min/ 3 Min/5 Min	/	/	/

7. Taking Photos

(1) Photo Mode

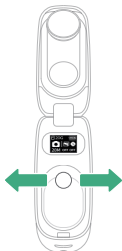
To enter this mode, press the Action Pod button leftwards or rightwards to switch to this mode, and wait for 2 seconds to enter its shortcut menu screen. When on this screen, press the Shutter button to take a photo at the preset resolution.

You can configure the photo settings for an ideal capture experience → when on the shortcut menu screen, press the button downwards to enter the photo settings menu which offers settings including Resolution, Timer, Burst, Angle, and RAW. Once configured, return to the main menu, then to the shortcut menu screen, and press the Shutter button to take photos at the preset parameters.



(2) Photo Settings

- ① When in the Shortcut Menu, press the Action Pod button downwards to enter the photo settings screen.
- ② Choose a desired setting from the menu, then press the button leftwards or rightwards to configure the settings.
- ③ Once you're done configuring, press the button upwards to access the Back option, and press the button to return to the Main Menu.



Note: For details about photo settings, refer to the section: **Photo Settings Menu**.

A. Res. (Photo Resolution)

20M/16M (default)/12M

Change the photo resolutions. This camera is capable of capturing 20MP photos. While higher resolutions yield clearer and more detailed photos owing to the increased pixel count, they also produce larger file sizes.

B. Timer

Off (default)/3 Sec/5 Sec/10 Sec

Set the countdown time to take a photo. Once you're done configuring, return to the main menu screen, and press the Shutter button to take a photo at the preset countdown time.

C. Burst

Off (default)/3/7/15

Set how many consecutive shots the camera captures with a single Shutter press. Once you're done configuring, return to the main menu screen, and press the Shutter button to continuously take photos at the preset shot.

D. RAW

Off (default)/On

RAW refers to the original image format that retains uncompressed image data, allowing photos to be captured in their raw state. Photos captured in RAW format will result in larger file sizes.

E. Angle

Wide (default)/Linear/Narrow

Adjust the shooting angle. The wide angle captures expansive scenes with a slight trade-off in image quality, while the narrow angle captures the least with intricate detail offered.

(3) Photo Settings Menu

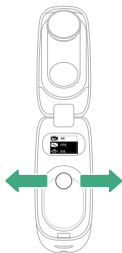
Settings	Photo
Res.	20M/16M (default)/12M
Timer	Off (default)/3 Sec/5 Sec/10 Sec
Burst	Off (default)/3/7/15
RAW	Off (default)/On
Angle	Wide (default)/Linear/Narrow

8. System Settings

Configure SnapX system settings per your preferences.

(1) Accessing System Settings

- ① When the SnapX is turned on, press the Action Pod button leftwards or rightwards till you find the "Settings" option, then press the button to enter the System Settings Menu.
- ② Press the button upwards or downwards to select a desired settings from the menu.
- ③ After locating the desired settings, press the button leftwards or rightwards to configure the settings.



- ④ Once you're done configuring, press the button upwards to access the Back option, and press the button to return to the Main Menu.



(2) System Settings Menu

A. Auto Off

1 Min/2 Min/3 Min(default)

Set the duration of inactivity after which the camera automatically powers off. If not operated within the chosen duration, the camera will shut down.

B. LED

On (default)/Off

The SnapX camera's LED indicator lights will illuminate or flash based on your operations. For more details, see the section: **Getting Started → Indicators**.

C. Vibrate

On(default)/Off

With Vibrate enabled, the SnapX camera will provide feedback through vibrations corresponding to various operations, such as powering on, connecting to the Action Pod, recording, taking photos, and more.

D. Hz (Power Frequency)

50Hz/60Hz (default)

Select the frequency for which the video recorded or played back on the TV according to your region. If you live in the northeastern area, please set the power frequency to 60Hz. If you live outside this area, set it to 50Hz. Be sure to select the correct format to avoid the light waves while capturing indoors.

E. Gyroflow

On/Off (Default)

When recording video with the EIS settings set to "Super", the SnapX action cam will save the video processed by the camera's 6-axis gyroscope. You can enhance the footage further by utilizing the Gyroflow video stabilization tool on your computer, resulting in smoother and more cinematic video footage.

F. Stamp

On/Off (Default)

With Stamp enabled, the time and date will appear as a watermark on your videos and photos.

G. Rotation

On(Default)/Off

The SnapX can detect how you hold the camera, allowing for a more enjoyable capture experience. With Rotate enabled, the camera intuitively captures vertical shots when held upright, and switches to horizontal screen when held sideways.

H. Language

简体中文/English(default)/Deutsch/日本語/Français/Español/Italiano

Set the system language that appears in the camera interface.

I. Format

Format the memory card in the system settings. Formatting will delete all the media files stored in the memory card. Ensure important files are saved elsewhere before proceeding.

J. Wifi

View the device Wifi SSID and password.

K. About

View details about your the firmware version of your SnapX.

L. Reset

Reset all settings to their default values, and disconnect any current connection.

M. Back

Exit the system settings menu and return to the main menu.

9. Data Transmission

(1) Transferring Files to a Computer

If you need to transfer videos or photos stored in the SnapX, you can connect your SnapX to the computer to transfer files. Below are detailed steps for your reference:

- ① Open the Action Pod, and press its button to activate your SnapX.
- ② Connect the Type-C data cable to the Action Pod's USB power port, then plug the SnapX action cam into the computer.
- ③ When prompted, select "MSDC" as your connection preference. You'll be notified that your camera is now connected to the computer.
- ④ Navigate to the memory card drive on your computer, then transfer files as desired for playback or editing.

Note: To enable data transfer, ensure you're using a USB data cable, not just a charging cable. If the device is connected to a computer during video recording, Snap X will pause the recording, save the file, and subsequently present connection options.

(2) Using Your SnapX Action Cam as a Webcam

You can also use the SnapX action cam as a web camera when connecting it to the computer. Below are detailed steps for your reference:

- ① Open the Action Pod, and press its button to activate your SnapX.
- ② Connect the Type-C data cable to the Action Pod's USB power port, then plug the SnapX action cam into the computer.
- ③ When prompted, select "PC Camera" as your connection preference. You'll be notified that your camera is now connected to the computer.
- ④ Activate your camera as a Webcam. (Some computers may require enabling the "USB Video Device" setting first.)

Note: When used as a webcam, the camera's default resolution is 1080p at 30 fps. You can adjust the resolution in a webcam tool on your computer. Make sure to use a USB data cable (not a charging-only cable) to enable data transfer.



10. Using the Camera's Wifi & AKASO App

(1) Features of the Camera's Wifi

The camera Wifi works to connect the camera to the AKASO app to preview or transfer files.

Note: The camera Wifi will not be connected to the internet.

(2) Features of the AKASO App

- ① View the camera's status on your phone.
- ② Remotely control the camera with your phone.
- ③ Preview videos and photos stored on the SD card.
- ④ Edit or share videos or photos captured by your camera.
- ⑤ Update the camera's firmware.

Tips:

- ① Ensure the camera's Wifi is active before connecting to the AKASO app.
- ② The camera cannot be operated in Wifi mode. Exiting the Wifi screen disconnects the camera Wifi automatically.
- ③ While connecting the camera's Wifi, a "No Internet Connection" or "Weak Security" notification will appear since the phone's data is paused. However, you can continue the connection.

(3) Downloading the AKASO App

- ① To sync your camera with the app, download the AKASO app from the App Store (iOS) or Google Play (Android) by searching for "AKASO".



AKASO

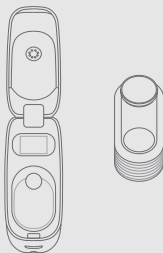


- ② Access all app features by registering and logging into your AKASO account.
(If you already have an account, log into the app directly.)

(4) Connecting Your SnapX to the AKASO App

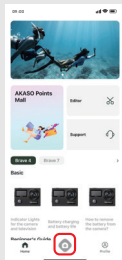
To preview the camera's status, you will need to connect your SnapX to the AKASO app. To obtain the AKASO app for free, please download and install it from the App Store or Google Play. When your SnapX is connected to the AKASO app, you can also change the camera's settings, playback, download, edit, and share videos using your phone. Please follow the steps below to link your SnapX with the AKASO app:

①



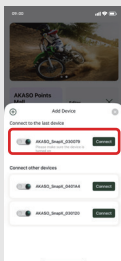
Open the Action Pod and press its button to activate your SnapX or make sure it's in Standby Mode. The camera's Wifi is also successfully activated.

②



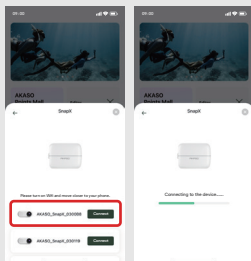
Open the AKASO app, tap the Device icon at the bottom to connect the device.

③



Select SnapX from the options to detect the camera's Wifi.

④



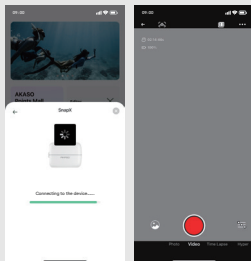
Tap the detected Wifi SSID to begin connecting the camera's Wifi. The Action Pod will then display the Wifi information.

⑤



Choose the "Join" option to continue the connection.

⑥



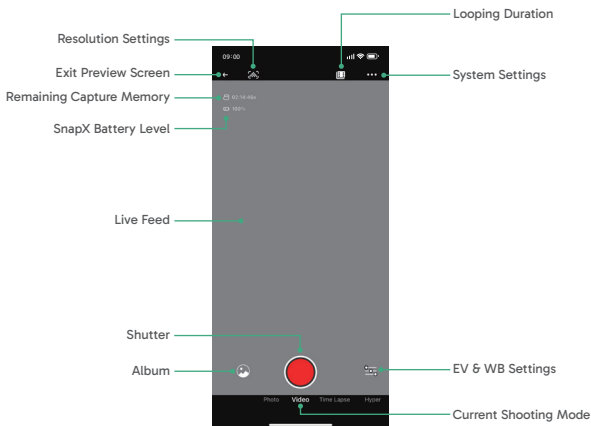
The app is now establishing a connection with your camera. Wait for a few seconds, and your camera is successfully linked with the app. The Action Pod will also show "App conn.".

Tips:

- ① To secure a successful connection, first authorize the app to access your phone's location and local network. In addition, make sure your phone's Bluetooth and Wifi are enabled.
- ② If you failed to connect to the app, go to your phone's Wifi settings, find the camera's Wifi SSID and tap on it, then enter the displayed password to connect. Once connected, go back to the app. (**Note:** The Wifi SSID and the password can be found in the camera's system settings.)
- ③ The screenshots and steps above are for your reference only.

(5) AKASO App Introduction

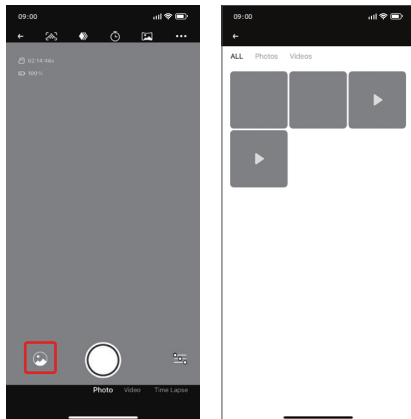
A. App User Interface



B. Album

① Accessing the Album

Step 1: Tap the Album icon  in the bottom left corner to view videos and photos stored on the SD card.



Step 2: Once inside, swipe up to see all files. Select any file to play it.

Tip: To access files captured by the camera, first allow the app to access your phone's album in Settings → AKASO → Photos → All Photos.

② Delete Files on the App

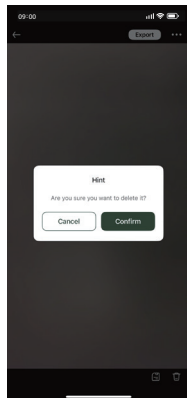
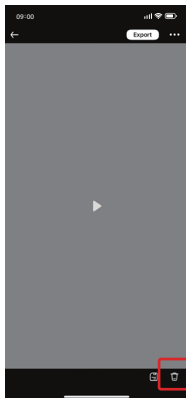
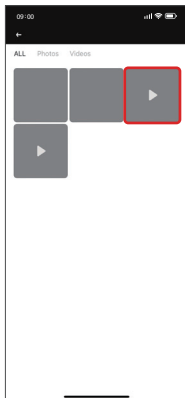
Follow the steps below to delete files on the app.

Step 1: Access the album.

Step 2: Select files you want to delete.

Step 3: Tap the Delete icon  in the bottom right corner and confirm the deletion.

Step 4: The selected files are now deleted.



Note: Do not alter Wifi settings or disconnect from the app during deletion.

③ Download Files to Your Phone

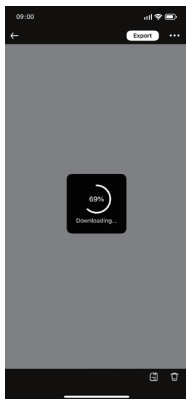
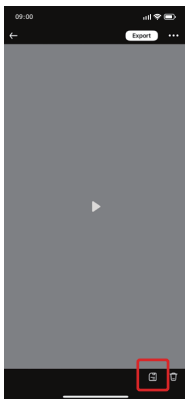
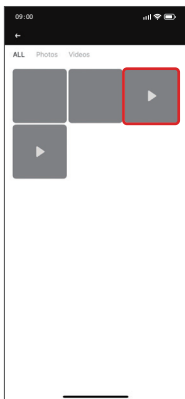
You can download video or photo files stored in the memory card via the AKASO app. Follow the steps below to download files from the app to your phone.

Step 1: Access the album.

Step 2: Select files you want to download.

Step 3: Tap the Download icon  in the bottom right corner and confirm the download.

Step 4: The selected files will be saved to your phone's gallery once the download completes.



Note: Do not alter Wifi settings or disconnect from the app during download; if the downloaded videos or photos don't appear in your Android phone's album, go to your phone's settings, then navigate to **Phone Storage → DCIM → AKASO** to find your downloaded files.

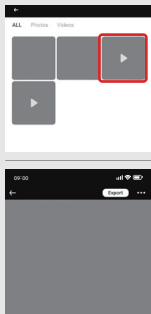
④ Download SuperSmooth Videos

To get a SuperSmooth video, you will need to record a video with the “Super” option selected, then download it from the app to your phone by following the steps below.

Step 1:

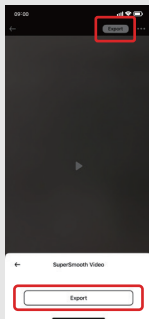
Access the album and tap on the last saved video to open it in full-screen mode.

Tip: The latest video recorded is typically the one recorded with the “Super” option enabled. You can also tap the three-dot icon *** to confirm its information.



Step 2:

Tap the “Export” option to confirm export.



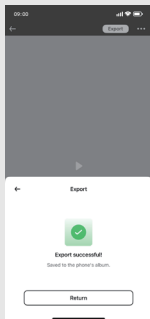
Step 3:

Wait for the video to be processed by the SuperSmooth stabilization algorithm.



Step 4:

Once successfully processed and exported, the video is stored in your phone's album.

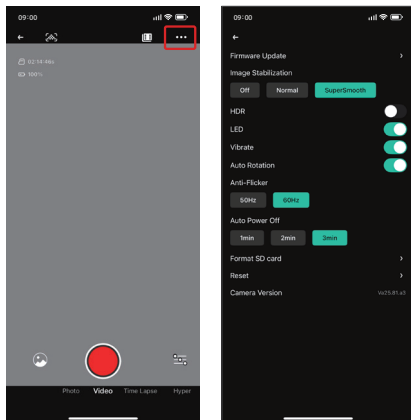


Note: Normal videos cannot be downloaded in the same way as SuperSmooth videos since they have not been processed by the SuperSmooth algorithm. Do not change your Wifi settings or disconnect from the app during the process.

C. System Settings

① Access System Settings

Tap the Settings icon “...” in the upper right corner to access the AKASO app’s settings screen.



② System Settings Menu

• Firmware Update

A firmware update can resolve compatibility issues, improve the camera’s functions, and enhance the Wifi connection.

• HDR

You can also turn HDR on or off within the app’s system settings screen by tapping the slider.

Tip: For more details about system settings, consult the section: **System Settings**→**System Settings Menu**.

D. OTA Update

Why do you need to perform OTA updates?

OTA updates are of great importance to enhance your user experience, expand the camera's capabilities, and improve its performance and responsiveness. It is strongly recommended that you perform regular OTA updates via the AKASO app, as new upgrade packages for your camera are released frequently.

What do you need to do before an OTA update?

Before initiating an OTA update, ensure:

- ① Your camera's firmware supports OTA updates.
- ② You've installed the latest AKASO app on your smartphone.
- ③ A functional Micro SD card is in the camera.
- ④ Your phone has sufficient available memory.

What do you need to pay attention to before the OTA update?

Before initiating an OTA update, please note the following precautions:

- ① Review these guidelines thoroughly.
- ② Always keep the AKASO app updated.
- ③ Use a camera-compatible Micro SD card to prevent update glitches. (The card's ability to record guarantees compatibility.)
- ④ Maintain a camera battery charge above 60%.
- ⑤ Conduct the update in areas with robust network coverage to prevent upgrade failures caused by poor network conditions.
- ⑥ Stay connected to the app and the internet throughout the update process.
- ⑦ Avoid operating the camera during the upgrade, including actions like inserting or removing the SD card, powering the camera on or off, and any other interactions that might disrupt the update.

How to perform the OTA update?

① Download the Latest Firmware

Step 1: In the app's System Settings, tap Firmware Update to open the download screen. If a new version is available, a prompt will appear.

Step 2: Confirm the version, then tap Download. This will open your phone's network settings.

Hint: On an iPhone with a 4G or 5G connection, the download starts automatically after you tap Download — skip Steps 3 and 4.

Step 3: Switch to an external network (e.g., your home Wifi). Tap Done or return to the app.

Step 4: The app will start downloading the firmware automatically. Keep your network stable until it finishes.

② Install the Firmware

Step 5: After downloading, tap Connect to the Camera to open your phone's network settings. Connect to the camera's Wifi, then return to the app.

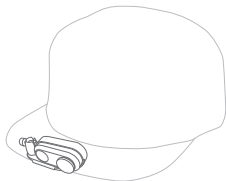
Hint: On an iPhone, a prompt will ask you to join the camera's network — tap Join to connect directly.

Step 6: The firmware update will start automatically. This usually takes about one minute. Do not turn off the camera during the process.

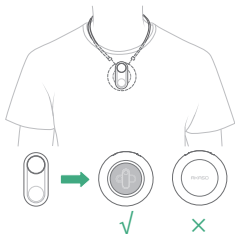
Step 7: Once finished, turn on your camera and check the version under Setup → About.

11. Using Your SnapX with Accessories

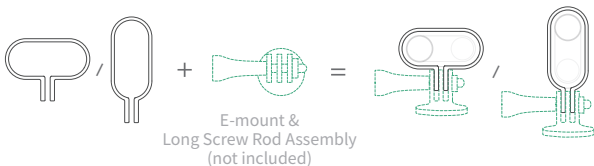
① Mount the SnapX onto your hat using the easy clip to capture from different perspectives.



② Wear your SnapX using the magnet pendant to get an immersive first-person view.



③ Mount your SnapX using the Horizontal Frame for traditional playback, or the Vertical Frame for share-worthy POV footage. Simply align the SnapX with your chosen mount and snap it into place. Then, attach the assembled unit to the E-mount and Long Screw Rod for secure and flexible positioning, allowing you to capture a wide range of creative angles.



12. Troubleshooting

For in-depth troubleshooting guidance, please refer to AKASO official technical support page: <https://support.akasotech.com/hc/en-us>

Warm tip:

If your SnapX or the Action Pod freezes, press and hold the SnapX or the Action Pod button for around 8 seconds to perform a hard reset.

13. Camera Maintenance

Extending Camera Lifespan

- 1) Fully charge your SnapX action camera before using it for the first time.
- 2) Always charge the camera fully before storing it.
- 3) For general use, consider recording at lower resolutions and frame rates to conserve battery and reduce heat generation.
- 4) Operate the camera within its specified temperature range. Exposure to extreme heat or cold may impair performance and shorten the device's lifespan.
- 5) To avoid potential damage, use only AKASO charging cables.

Prevent Overheating

- 1) Recording at higher resolutions or frame rates, especially in warmer environments, will naturally cause the camera to consume more power and generate more heat.
- 2) Using the AKASO app in areas with unstable network connectivity can also cause additional heat and faster battery drain.
- 3) If your camera overheats, stop using it and allow it to cool down completely before resuming operation. To prevent further overheating, consider recording at lower resolutions and frame rates, or use features that consume less power.



14. Precautions

- (1) Products damaged by misuse are not eligible for returns.
- (2) The product must be returned brand new, together with all its accessories, including paperwork, in its complete original packaging. Please do not dismantle the product for checking, or destroy the packaging.
- (3) Incomplete, lost, or damaged original packaging may render the product ineligible for returns.
- (4) Using the camera while bathing or in hot springs may result in water damage.

15. Contact Us

 (888) 466-9222 (US)

 cs@akasotech.com

 www.akasotech.com

For any inquiries about AKASO products, please feel free to contact us.

We will respond within 24 hours.

